



A CODE OF CONDUCT FOR HEALTH LITERACY



HealthMi

Health care professional guidance
for Migrants



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A COMPREHENSIVE APPROACH TO SUPPORT MIGRANTS' HEALTH

Embark on a journey through the Health Literacy with the HealthMi Code, an innovative document that embodies principles of conduct and good practices, designed to address the unique health needs of migrant populations.

This first result sheds a light on the crucial aspects of migrant healthcare, emphasizing proactive solutions tailored to the diverse needs of this vulnerable demographic.



HealthMi

KEY CONTENTS

Drawing from the voices of experts and stakeholders, the Code of Conduct serves as a guiding compass for migrant care, prioritizing the well-being, dignity and equitable treatment of migrants, refugees and asylum seekers.

Within this source lie ten key principles, each essential for fostering a supportive healthcare environment:

- Cultural Competence and Sensitivity
- Equal Access to Care
- Privacy and Confidentiality
- Effective Communication
- Collaboration and Coordination
- Education and Training
- Mental Health Support
- Rights and Legal Support
- Social Inclusion
- Regular Evaluation and Improvement

UNDERSTANDING MIGRANTS' OBSTACLES TO HEALTHCARE

Migrants encounter significant barriers to healthcare access, with language barriers, cultural differences, and financial constraints being primary challenges. In fact, migrants are less likely to seek medical care due to these obstacles, leading to disparities in health outcomes. Research indicates that legal status affects healthcare utilization, with undocumented migrants facing the highest barriers. Discrimination and inadequate healthcare infrastructure further exacerbate the issue.



MULTILINGUAL RESOURCE



In recognition of the linguistic diversity within migrant communities, the HealthMi Code is available in a multitude of languages, including Spanish, Italian, Greek, English, Polish, Arabic, and Farsi. This multilingual resource aims to break down barriers to access, empowering migrants to navigate the healthcare system with ease.

As you delve deeper into the HealthMi project's initiative, you'll discover a comprehensive approach to supporting migrant health, underpinned by empathy, collaboration, and a commitment to continuous improvement.

ABOUT THE STUDY

Ath the core of the Code of Conduct lies a foundation of best practices, meticulously collected through research, questionnaires and interviews with healthcare professionals across partner countries. This collaborative effort ensures that the protocol reflects the diverse perspectives and needs of migrant populations.

[Evaluation and analysis of the collected answers](#)

healthmiproject.eu/resources

JOIN THE COMMUNITY

Register for free to the HealthMi Gateway Platform and get the full downloadable version of the Code of Conduct!

Health-Gateway

 Register





ABOUT OUR PROJECT

HealthMi aims to foster respect and understanding for diversity in Health, intercultural and civic competences, but also it will enable health values and citizenship within the EU in order also to understand the educational needs of migrants regarding the healthcare system better.

AIMS

- To foster the integration of newly arrived migrants, while supporting the access to quality local health services information.
- To enable migrants in effectively coming to contact with healthcare specialists including: experts, counsellors, psychologists, social workers.
- To provide the host countries with accessibility guidelines linked to health care services, housing, education, financial services, social welfare rights.

STAY IN TOUCH

www.healthmiproject.eu



University of Piraeus Research
Center (Greece)



Enoros Consulting Limited
(Cyprus)



Fundacja Dla Somalii (Poland)



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